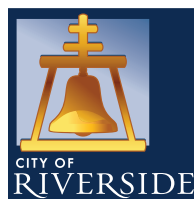




TOP 20 QUARTERLY UPDATES 1ST CALENDAR QUARTER

JANUARY - MARCH 2016



CITY ATTORNEY'S OFFICE



707

CLIENT DEPARTMENT REQUESTS

(JANUARY 1 – MARCH 30, 2016)

CITY CLERK'S OFFICE



147 PUBLIC RECORDS REQUESTS

PROCESSED FROM 1/4/16 THROUGH 3/14/16

5.68 DAYS AVERAGE COMPLETION (10 DAYS REQUIRED BY LAW)

The City's Public Records Request Portal provides the ability for the public to request public records, track the status of the request, and view responsive documents online.

COMMUNITY AND ECONOMIC DEVELOPMENT



Selected to receive the
**2016 SCAG Sustainability Award for
Achievement in Green Region Initiative**



The SCAG Sustainability Awards Program recognizes those projects, programs, and actions (e.g., policy or ordinance) in the SCAG region that demonstrate the goals and benefits of the 2012-2035 Regional Transportation Plan/Sustainable Communities Strategy (RTP/SCS).



49%
CONFERENCE COST
REDUCTION

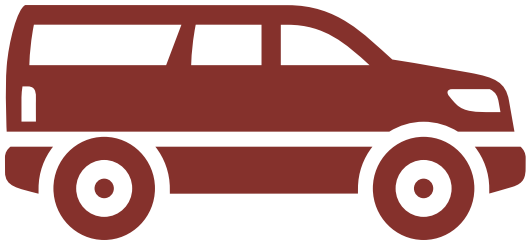
\$60,000
IN SPONSORSHIP

250
ATTENDEES



TOP 20 QUARTERLY UPDATES

FIRE DEPARTMENT



NEW BATTALION CHIEF'S VEHICLE IN SERVICE

FEBRUARY 4, 2016

GENERAL SERVICES

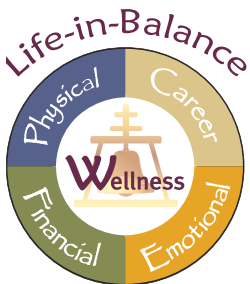
LA SIERRA
LIBRARY



Building beautification projects in preparation for
La Sierra Library's 40th Anniversary Celebration

Painting, carpet, ceiling tile replacements, and
lighting upgrades both interior and exterior

HUMAN RESOURCES



GET FIT CHALLENGE

307
EMPLOYEES

1,867
POUNDS LOST
(JAN 20 - MAR 30)



TOP 20 QUARTERLY UPDATES

INNOVATION AND TECHNOLOGY



NEW CYBER SECURITY TOOLS INSTALLED

The IT Department installed new tools which will improve cyber security defenses, further enhance the city's communication networks, and reduce downtime due to viruses.



RIVERSIDE 2.0



THE HIVE

PROJECT MANAGEMENT FURTHER DEPLOYED

The IT Department has created a citywide portal called "The Hive" which was deployed to improve project management practices citywide. Three additional departments were brought online over the last quarter



CUSTOMER
SERVICE
EXCELLENCE

LIBRARY



POLARIS INTEGRATED LIBRARY SYSTEM

Enhanced Public Access
Catalog for Customers

Additional features include:
streamline 3M e-book checkout,
access to reading history and
search lists, and text and e-mail
notification and receipts.



CUSTOMER
SERVICE
EXCELLENCE



TOP 20 QUARTERLY UPDATES

MUSEUM & CULTURAL AFFAIRS



233 CHILDREN
PARTICIPATED IN
DISCOVERY DAYS



1,418

NATURE DAY
ATTENDEES IN MARCH 2016
MARCH 2015 ATTENDEES: 514



PARKS, RECREATION AND COMMUNITY SERVICES



CALIFORNIA PARKS AND RECREATION SOCIETY AWARD WINNER

The Riverside Parks, Recreation and Community Services department received the award for **Facility Design of Villegas Community Center Expansion** and award for **Marketing and Communications for Commission Quarterly and Annual Report** at the 2015 California Park and Recreation Society.



3,000+
SPRING EGGSTRAVAGANZA
ATTENDEES
RYAN BONAMINIO PARK



40,000+
HOURS OF FIELD USE
YOUTH AND ADULTS
SPORTS PROGRAMS



RIVERSIDE ARTS ACADEMY
500+ PARTICIPANTS
JANUARY-MARCH 2016 CLASSES



TOP 20 QUARTERLY UPDATES

POLICE DEPARTMENT



2 BODY CAMERA FIELD SURVEYS

Body Camera Program to be operational in July 2016



PUBLIC UTILITIES



FIBER BUSINESS PLAN

City Council unanimously approved the Public Utilities Fiber Business Plan for dark fiber deployment within the community and approved implementation of Phase 1 recommendations, including development of standardized agreements, pricing policies and rate tariffs to improve the business process.



PUBLIC WORKS



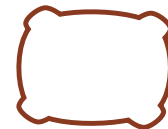
BULKY ITEM DROP-OFF EVENT
February 20, 2016



471
VEHICLES



133.05
TONS OF TRASH



133.05
TONS OF CONCRETE



6.55
TONS OF TIRES



4.61 MILES
ROADWAY IMPROVEMENTS
\$4.6 Million Investment

Jurupa Avenue, Main Street and Lincoln Avenue arterial roadways were improved with recycled rubberized asphalt, bike lanes and detection loops to make them more bicycle friendly, and adding or improving wheelchair ramps.



TOP 20 QUARTERLY UPDATES